
At AITSL, we believe every Australian child deserves a quality education. This relies on quality teaching and effective school leadership. We drive effective and inspiring teaching and school leadership, to improve student learning in the classroom.

Position Title	ICT Principal
Business Unit	Business Services
Leader Title	Chief Finance Officer and General Operations Manager
Employment status	Full-time, permanent
Date	October 2026

About this role

The ICT Principal is responsible for the strategic direction and delivery of ICT services at AITSL. The role manages AITSL's managed service provider and other ICT vendors, oversees service performance and cyber security, risk management, leads ICT governance, policy and reporting. The role also leads the development and delivery of AITSL's ICT strategy through continuous improvement initiatives (developing appropriate technology-based solutions and options for the organisation) and ensuring our ICT systems and services are fit for purpose in an ever-changing technological environment along with meeting technical standards and security requirements. Responsibilities include strategic planning, providing advice to the business, end-to-end ownership of ICT policies, systems and processes, ensuring they are fit-for-purpose through continuous monitoring and management.

The ICT Principal works closely with the business leads and the Principal, Digital, ensuring clear responsibilities and coordinated support for shared infrastructure, access, monitoring and incident management.

What you'll be doing

The successful ICT Principal will:

- Implement and evolve our ICT Strategy and roadmap, aligned with organisational priorities and the Digital strategy
 - Proactively manage reporting and compliance to a high level, eg internal governance reports, Review and action quarterly CHIPS reports from the ACSC (Australian Cyber Security Centre), PSPF and Essential 8
 - Oversee the reliable operation and continuous improvement of corporate ICT services and systems, ensuring appropriate levels of security, monitoring, reporting and timely support for staff, working with our managed service provider and other suppliers and ensuring appropriate levels of security, monitoring, reporting, etc
 - Ensure ICT policies and delivery are aligned, fit for purpose and protect the organisation from risk
-

- Actively manage AITSL's data management and privacy requirements, and keep us cyber safe
- Oversee our managed services provider and other vendors, maintaining positive relationships, ensuring agreements and licencing are current, and services offer value for money
- Lead in the budgeting and procurement process for ICT services and projects
- Lead cyber security risk management, including security monitoring, vulnerability management, as well as working with internal teams and service providers.
- Develop key relationships and collaborate across AITSL and our managed service provider to deliver a business appropriate technology platform that is dynamic and secure
- Upskill our people in cyber security awareness.
- Work closely with the Principal, Digital to support AITSL's websites and applications, agreeing responsibilities for hosting, environments, access, monitoring, security, technical changes and incident escalation
- Manage ICT vendors and service providers, ensuring agreements and licencing are current, issues are resolved and services offer value for money

What we're looking for

- Minimum of five (5) years experience with increasing responsibilities for management, support and delivery of ICT systems and services for supporting systems, enterprise information technology infrastructure, cloud technologies, information security and data privacy.
- Management of an ICT service operations team or delivery of ICT Managed Services is preferred.
- Knowledge, experience and interest in working in a Government/Agency setting is desirable.

Skills

- Proven high level of ICT management/service management and analytical thinking skills
- Strong technical understanding of Azure cloud infrastructure, Microsoft 365, SharePoint, identity and access management, monitoring, backups and disaster recovery.
- High level of technical skills related to relevant technologies and methodologies, including experience in Cyber-Security / Information frameworks and systems
- High level of organisational and communication skills, including familiarity with governance structures & reporting, policy maintenance/improvement, Board paper writing, etc
- Proven ability to work collaboratively across business and Digital teams, agreeing responsibilities, managing technical dependencies and resolving issues constructively
- Solution focussed with the ability to work independently problem solve and resolve issues arising
- Project and risk management
- Proven communication and relationship management skills
- Demonstrated experience in vendor management, negotiation, procurement and budgeting, including holding service providers accountable for performance and value for money
- Information Management experience is desirable

Qualifications relevant to this position

- Tertiary qualification in ICT

About AITSL

AITSL is a Commonwealth company and not-for-profit based in Melbourne. We are funded by the Australian Government. The Australian Government is the sole member of the company, represented by the Minister for Education.

As a national body, AITSL was established to promote excellence in the profession of teaching and school leadership. We work with the education community to improve student learning in 3 main areas of focus:

- **Initial teacher education:** We provide support, resources and tools to help ensure that every pre-service teacher is classroom ready upon graduation.
- **Quality teaching:** We help teachers be the best they can be, and provide tools and resources to maximise their impact on student learning.
- **Leadership:** We help school leaders become highly-effective by giving them the tools, resources, policies and practices needed to succeed in their important role.

We are governed by a constitution and an independent Board of Directors who bring diverse professional experiences and expertise in educational practice, and research to the work of the company. Visit: www.aitsl.edu.au for more information about AITSL.



Our core values shape how we work, make decisions and support the teaching and school leadership across Australia. They guide how we interact with each other and our stakeholders, fostering a culture grounded in curiosity, collaboration, courage and responsibility.



AITSL is an equal opportunity employer and is committed to building a culturally diverse organisation. We strongly welcome and encourage interest from Aboriginal and Torres Strait Islander peoples and people from culturally diverse backgrounds. We also strongly welcome and encourage people with disabilities to apply for roles with AITSL.

How to apply

Applications must be submitted via seek and include a resume and cover addressing the key requirements of the position.

Applications close on Monday, 2 November 2026

The shortlisting process will commence immediately so send in your application as soon as possible.

Please direct any queries to employment@aitsl.edu.au